

The award-winning Open Debate system

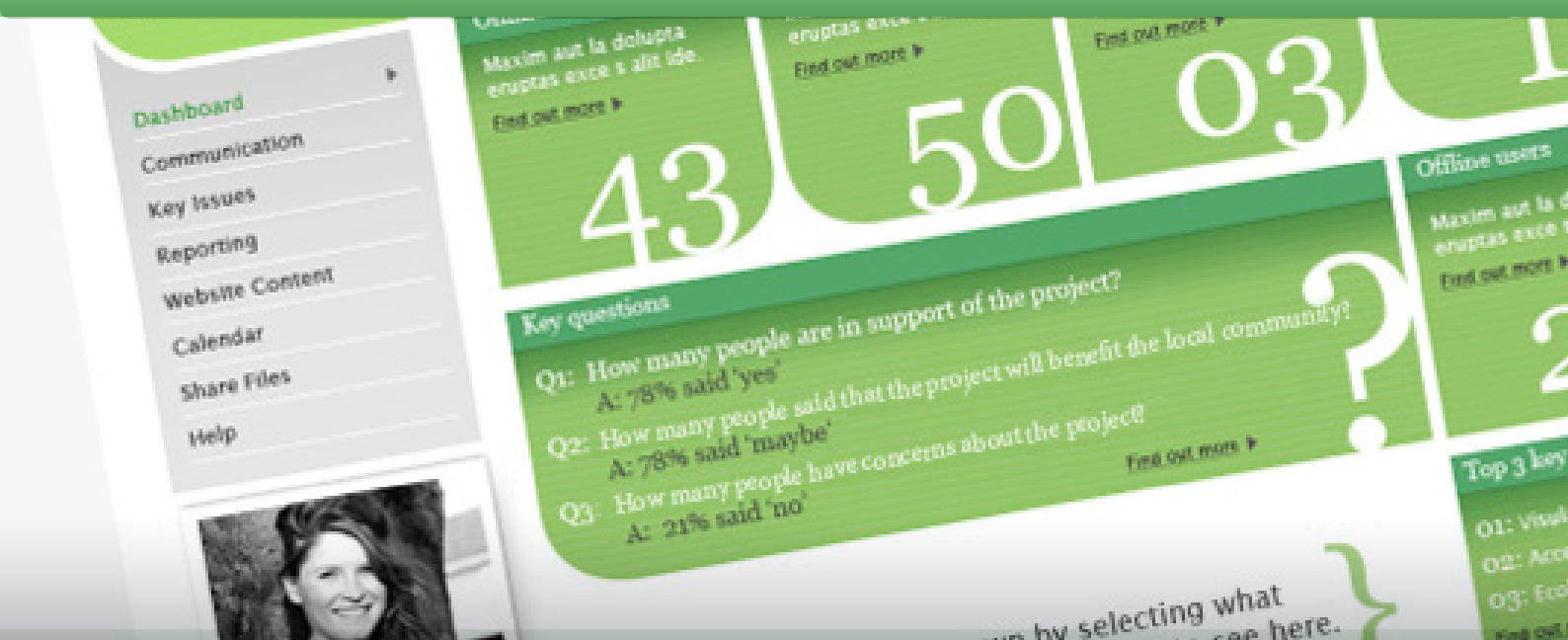


Online consultation is an excellent way to open up the planning process to the 'silent majority' who would not typically engage in consultation, and we've been doing it for years...

Our award-winning online consultation system, Open Debate, enables you to:

- Invite comment/feedback from the public and stakeholders via an interactive website
- Manage multiple consultations from one central system
- Respond to questions and comments, and store your responses
- Identify key themes or issues regarding your project
- Add contact details of and feedback from people you engage with 'offline' (e.g. exhibition attendees, stakeholders, local government, media, interest groups)
- Update website content, including documents for download and images
- Keep a contact log (e.g. emails, letters, meetings), set yourself reminders
- Keep an email inbox, create mailing lists, notify interested parties of news and events
- View consultation questionnaire results, filter by online/offline contacts, key postcode areas etc
- Generate instant reports on consultation in Word and Excel at the click of a button, filter by online/offline contact, key postcode areas, report on key issues
- Maintain a full, secure audit trail of all communication

Open Debate is a bespoke web-based system, not off-the-shelf software, so it can be tailored to your requirements and evolved in line with consultation best practice. Given the nature of the projects we specialise in, we appreciate the value of consultation data and evidence and as such we treat data security with extreme importance. It is backed up every hour and has been rigorously penetration tested.



Call +44 (0) 1473 627100 to arrange an Open Debate demo